

Snow Software License Metrics

Single Tenant Software (On Premise Software)	
Product	License Metric
Snow Base Technology Package -Snow License Manager (SLM) -Snow Inventory (SI) -Snow Integration Connector (SIC) -Virtual Management Option (VMO) Snow for ITSM Data Intelligence Services -Software Recognition Service (SRS) -Governance and Risk	Per unit count A “unit” means an inventoried and/or managed device whether active or quarantined, including, but not limited to, a desktop, laptop, server, or virtual machine. In addition, virtual environments carry inventoried units. For example: <ul style="list-style-type: none"> • Physical and virtual hosts in a datacenter; and • Virtual desktop infrastructure (VDI).
Snow Automation Platform	Per volume band according to Snow Base Technology Package
Oracle Management Option	Per unit count A “unit” means an Oracle database instance. An Oracle database instance is a set of memory structures that manage database files. The Oracle database instance manages its associated data and serves the users of the Oracle database. An Oracle database instance is associated with one Oracle database. One Oracle database can have multiple Oracle database instances.
Snow Device Manager	Per unit count A “unit” means an inventoried and/or managed mobile device whether active or not, including, but not limited to, a mobile phone, tablet, or laptop (Windows X, Mac OS).
Snow License Manager for Mobile Devices	Per unit count A “unit” means a device running iOS, Android or Windows Mobile/Phone with a built in or externally connected screen size of less than 10 inches.
Snow Optimizer for SAP®	Licensed on a combination of two metrics: Master and User. A “user” means a non-expired user account (including any test and technical users) being managed by the Snow Optimizer for SAP®, consolidated by the user account ID. A “master” means each Snow Optimizer for SAP® system implemented on a central SAP® system that reads and maintains data of all connected subsystems. *Note if the licensed User count for Snow Optimizer for SAP® is exceeded, the entire Snow Optimizer for SAP® system will cease to work.

Snow for SaaS	<p>Per employee count.</p> <p>An “employee” means an employee, contractor, agent, or other third-party user of SaaS applications.</p>
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Multi-Tenant Software (SPE Software)	
Product	License Metric
<p>Platform: Snow License Manager</p> <p>Platform: Software Recognition Service</p> <p>Platform: Snow Device Manager</p>	<p>A platform fee is assessed for every 100,000 units</p>
<p>Client: Snow Base Technology Packages</p> <ul style="list-style-type: none"> -Snow License Manager (SLM) -Snow Inventory (SI) -Snow Integration Connector (SIC) -Virtual Management Option (VMO) <p>Client: Governance and Risk</p> <p>Client: Oracle Management Option</p> <p>Client: Snow Device Manager</p>	<p>Per unit count based on the applicable License Metric described in the Single Tenant Software table above</p>