

Snow for Engineering Apps

LEVEL 2 Analyze Application Activity

Powered by Open IT

- Distinguishes between active and dormant application usage
- Reduces software costs by cutting surplus licenses
- Accounts for software usage across the enterprise
- Justifies new license purchases by documenting shortages
- Supports business process improvements by documenting best practices

SNOW FOR ENGINEERING (SFE) APPS LEVEL 2 is an essential tool for managing software application portfolios. It provides an enterprise-wide view of your software license usage, and allows for the alignment of purchases and maintenance of user needs. It monitors activity levels of applications on Windows and Unix platforms, enabling advanced reporting of active/inactive software usage independent of licensing methods.

Through documentation of current usage patterns by location, department, user or project, (SFE) Level 2 provides the necessary information to optimize key areas, such as support, training and vendor management. With Snow Software, best practices can be documented and business process improvements can be supported at a corporate level.

HOW SFE LEVEL 2 WORKS

As part of Snow Software's solutions for metering and analyzing hardware and software resource usage, SFE Level 2 monitors and reports software license usage on applications by fetching the application usage from the underlying operating system.

SFE LEVEL 2 generates reports showing details of application usage through CPU, keyboard*, mouse*, I/O activity, and elapsed time. Each application is tracked to monitor where and when it is running, and who is running it. This tool is extremely flexible in handling different data types, dimension and resolutions.

KEY BENEFITS

- Analyze application activity over time, providing an accurate picture of application usage
- Distinguish between active and dormant application usage
- Automatically generate graphical or tabular reports for internal analysis and chargeback.
- Collect detailed usage reports for use in vendor communications.
- Map proficiency by monitoring usage patterns of various user groups, enabling targeted support and training



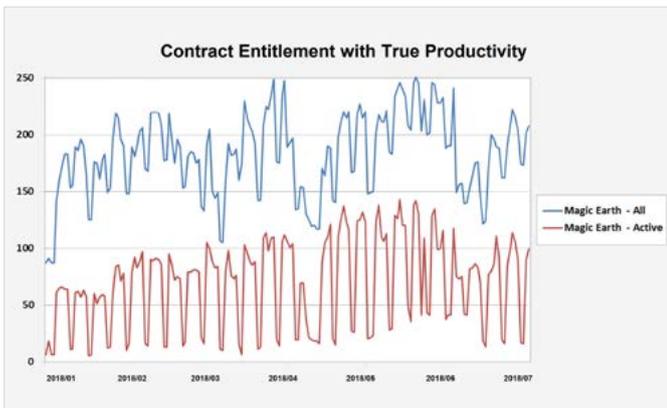
*Keyboard or mouse usage may not be available on all platforms

FLEXIBLE & CUSTOMIZABLE REPORTING

Snow for Engineering Apps is a SQL-based reporting tool that enables users to make reports based on the data that has been collected. It includes a web interface called Reporting Services that enables users to create customizable report templates. It also includes a real-time view, an alert system of license usage, a powerful profile and excel-based dashboards.

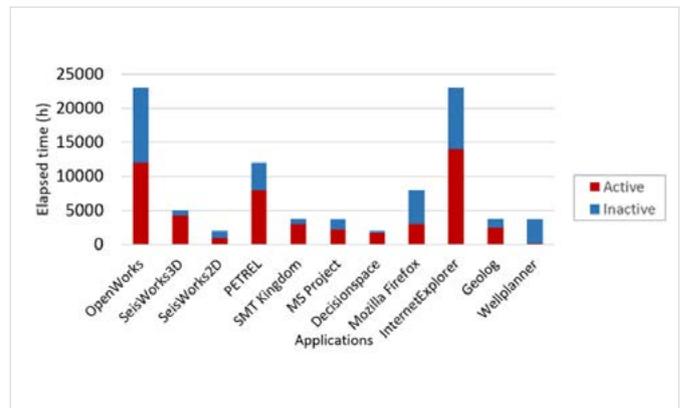
Based on extensive customer feedback and over a decade of experience, each module comes with a standard set of reports. With customizable templates, completely new reports can be easily built based on specific needs. Reports can be generated on a scheduled basis or created on demand. Each scheduled report can be customized to determine availability, frequency, resolution and data coverage.

Choose from pie charts, line plots or tables for report formats and change the format on the fly for easy data analysis. With a single click, reports can be viewed in Microsoft® Excel™ for further work and may be shared with internal and external resources such as chargeback invoicing.



CONTRACT ENTITLEMENT WITH TRUE PRODUCTIVITY.

Avoid denials by distinguishing the actual licenses in use from those that are actually checked-out. The **blue** line shows how many licenses had been checked out while the **red** line shows how many of those licenses were actively in use.



ACTIVE VS INACTIVE USE OF SELECTED APPLICATIONS.

This report shows the actual breakdown of active and inactive time in which certain applications are used.

ACTIVE VS INACTIVE TIME BY USER. Active versus inactive usage time of an application drilled down to specific users.

Application Name	Username	Active Time	Inactive Time
SMT Kingdom	User97	12,176.85	15,357.42
	User98	339.85	51.57
	User102	8,841.23	7,799.98
	User104	588.23	268.92
	User109	644.12	2,355.62
	User112	1,526.70	3,975.65
	User114	870.10	1,038.10
	User115	3,525.20	1,618.40
	User116	10,465.58	2,585.92

SNOW FOR ENGINEERING APPS

Snow for Engineering Apps is offered in three (3) levels of functionality (Level 1, Level 2 and Level 3), where each level extends and builds on functionality from the preceding level.



Snow for Engineering Apps Levels

ABOUT SNOW SOFTWARE

Snow Software is the global leader in technology intelligence solutions, ensuring the trillions spent on all forms of technology is optimized to drive maximum value. More than 4,000 organizations around the world rely on Snow's platform to provide complete visibility, optimize usage and spend, and minimize regulatory risk. Headquartered in Stockholm, Snow has more local offices and regional support centers than any other software asset and cloud management provider, delivering unparalleled results to our customers and partners. To find out more about Snow Software, visit www.snowsoftware.com.

