SNOW TRAINING PROGRAM

Learn about Snow products, how they can help to
minimize effort in your Software Asset Management
processes and optimize your software estate

SNOW CLASSROOM COURSES

OVERVIEW

To ensure that our customers maximize use of their Snow products, we offer a range of classroom courses aimed to provide software asset managers, users, and system admins with an understanding of how our products function. Our classroom offering covers the full suite of Snow products. In each course, we cover the architecture of the Snow system, how the elements work together, and how they interact with the rest of your IT environment.

Our course instructors are Snow services experts, who work with our products daily, off- and on-site with customers. Our instructors possess a deep understanding of the pain points of Software Asset Management, and how our products can be best used to minimize effort and optimize your software estate.

COURSES OFFERED

- Snow License Manager User
- Snow License Manager Advanced User
- Snow Inventory Administrator
- Snow Automation Platform
- Snow Device Manager Administrator

SNOW LICENSE MANAGER USER

WHO SHOULD ATTEND

- License Manager Administrators
- SAM Consultants
- IT Asset Managers
- IT or procurement professional
- Snow Software Partners
- Anyone who has worked with previous versions of Snow License Manager and wants to learn the new functionalities

OVERVIEW

During this two-day certified training course, we will review the potential of Snow License Manager. You will see how it enables you to maximize return on your Snow investment.

We will discuss how to get started with the procedures needed for a well-functioning SAM process, how to manage the complete life cycle of hardware and software assets, as well as controlling entitlements to track actual application usage.

Upon successful exam, you will be certified according to the program Certified Snow Professional, CSP.

COURSE OUTLINE

- License Manager interface, navigation, and features overview
- Computers and life-cycle management of these assets
- Review, manage, and tracking of applications
- Create software and license policies
- Entitlements, and how to manage license and agreement rules
- Cost allocation for hardware and software assets
- Understanding reporting
- Assignments and practical exercises
- Exam

SNOW LICENSE MANAGER ADVANCED USER

WHO SHOULD ATTEND

- Snow License Manager Users, Software Asset Managers, IT Asset Managers, and Snow Software Partners

- Anyone who has worked with previous versions of Snow License Manager and wants to learn the new functionalities

ENTRANCE REQUIREMENT

Certified Snow Professional, (CSP), Snow License Manager User, or Certified Snow Specialist (CSS).

OVERVIEW

This one-day certified training course, builds on the knowledge acquired in the Snow License Manager User course. The course is geared for experienced and certified Snow License Manager Users or Certified Snow Specialists (CSS), and focuses on core subjects.

You will learn how Snow License Manager uses built-in rules and functions to enable you to optimize your estate. We will also expand on how to use enhanced metrics and assignments, how to use the import and export functions to quickly and safely update the information in Snow License Manager, as well as how to disseminate that information to key stakeholders.

You will learn how and when to utilize the Microsoft License Statement, (MLS) import function. And get the chance to work with advanced functions like PVU licensing in Snow License Manager.

COURSE OUTLINE

- Datacenter licensing and optimization
- Virtual Desktop Infrastructure (VDI) licensing
- Assigning licenses
    - Extended coverage
    - Custom compare values and custom fields, PVU and transactional costs
    - Other license metrics not covered in the SLM User course
- Import/Export
    - MLS
    - Update
- Assignments and practical exercises
- Exam

SNOW INVENTORY ADMINISTRATOR

WHO SHOULD ATTEND

- Partner platform administrators (IT technicians)
- User platform administrators (IT technicians)

OVERVIEW

This one day course provides an overview of a typical Snow Inventory installation. It covers the important features and configurations in Snow Inventory and its agents, and provides an opportunity to discuss configuration alternatives. On completing this course, you will be able to successfully configure, manage, and troubleshoot your Snow Inventory installation.

Upon successful exam, you will be certified according to the program Certified Snow Professional, CSP.

COURSE OUTLINE

- System overview
- System requirements
- Getting started with Snow Inventory
- Snow Inventory Console
- Category views, devices, discovery, events, and updates
- User operations/administration Snow Inventory agents
- Manage discovery
- Manage system users
- Connect external data sources with Snow Integration Manager
- Troubleshooting
- Assignments and practical exercises
- Exam

SNOW AUTOMATION PLATFORM ADMINISTRATOR

WHO SHOULD ATTEND

- IT administrators
- IT or procurement professional
- Snow Software Partners
- Anyone who needs a general understanding of how Snow Automation Platform works

OVERVIEW

During this one-day certified training course you will review the use of Snow Automation Platform, discuss the various opportunities, configuration, capabilities, usage scenarios, and how it enables you to maximize return on your Snow investment.

You will learn about the benefits of self service, the architecture behind Snow Automation Platform and how to troubleshoot errors. You will also gain understanding on how Services, Workflows and Activities are used and re-used within the Automation Platform.

Upon successful exam, you'll be certified according to the program Certified Snow Professional, CSP.

COURSE OUTLINE

- Overview
- Architecture
- Troubleshooting
- Administration
- Authorization
- Configuration
- Exam

SNOW DEVICE MANAGER ADMINISTRATOR

WHO SHOULD ATTEND

- IT administrators

- Support technicians

- Snow Software Partners

- Anyone who wants to learn how to manage and control mobile devices

OVERVIEW

During this one-day certified training course you will learn Snow Device Manager terminology, and how to use Snow Device Manager to register and manage your mobile devices. The course covers topics including inventory, device information, security settings, restrictions, reports, and deployments.

This course will show you how Snow Device Manager can be used to read, change, and manage your mobile device estate. You will learn how to apply restrictions to enforce security policies, and reduce the risk mobile devices pose to your estate.

Upon successful exam, you'll be certified according to the program Certified Snow Professional, CSP.

COURSE OUTLINE

- Snow Device Manager system terminology – structure

- Device and user information – inventory

- Using Snow Device Manager - manage mobile devices

- Enrolling mobile devices

- Configuration of packages for security, e-mail, Wi-Fi settings, and restrictions

- Creating and deploying application packages for mobile devices

- Reports

- Practical exercises

- Exam